DineEngine
RELEASE
NOTES

Release Enhancements for June 21, 2021

v.1.3.0

DineEngine®
Release Notes Update

What's New In Version 1.3.0

SERVICE ON DEMAND - TABLESIDE WATCH APP

Requests
- Table number.
- Request type and an added specifier for how many additional requests are attached.
- Time indicating how long ago the request was submitted.

Open Tab
- Receive a list of all incoming requests with a priority set for oldest requests first.
- All watch users will share the same list.
- Tap on an open request to view the request information and notes provided by the user.
- When viewing an active task, "Tap to Accept" to accept the task and remove it from the open task list.
- Speak to a Manager specific request buttons.

Active Tab
- A list of all accepted requests from the user of the watch.
- Tap on an active request to view the request information and notes provided by the user.
- Viewing an active task: tap on the section that says "Tap to Complete" to finalize and remove from active task list.
- Speak to a Manager specific request buttons.

Home
Open Button
- Open button changes color and shows a red dot indicating a "Speak to a Mananger" request is open in the Open tab.
- Tapping Open button routes to the Open tab

Active Button
- Active button changes color and shows a red dot indicating a "Speak to a Mananger" request is open in the Active tab.
- Tapping Active button routes to the Active tab.

Other Home Features
- Logout button, Brand Logo & Clock.

Login
- Login via a PIN number setup for each employee individually to track each watch separately.

New Google WearOS App

The Service on Demand application is a Google WearOS app that connects to the DineEngine Tableside experience, allowing the Tableside user to contact a server in the restaurant with specified requests. Employees wearing a watch with the Service on Demand application will get a notification when a new request has been opened. They can then accept those requests to fulfill the customer's needs, and clear the request out from the ongoing list.

DineEngine Tableside

The DineEngine Tableside Experience allows users to order food to their table in-store via their phone without needing a physical menu or server. *DineEngine Tableside features include:*

Start Your Order
- Scan the table QR code with your phone's camera to open the tableside experience in browser.
- Scanning the QR code automatically applies the correct table number and location to the user.
- Enter name via Start Order page to begin order.

Menu
Card view vs. List view
- Offers the capability for the user to select between viewing the menu as cards or list items. List view helps reduce scrolling on large menus.

Modify
Added modifiers
- When modifying a product the user will have a horizontal slider that populates selected modifiers. This offers quick decision changing as well as clarity to their modifying process.

Modifier group accordions
- As a user completes selections for the modifier groups on the product that they are modifying the number indicating what step they are on in the modifying process will change to green. This signifies that the appropriate parameters have been met for that selection.

Cart (Your Check)
- The tableside cart has been redesigned to emulate an in-store receipt to promote familiarity to the in-store ordering process.
- Drag up on the Your Check tab at the bottom of the page to view your cart information, as well as access checkout or cancel your order.

Checkout
- Tip the crew with a predetermined selection of percentage tips, or create your own custom tip.
- Users are able to see their order by opening up the Review Your Order accordion directly above the payment cost and submit order section. Tap on the Review Your Order header again to close the accordion quickly saving screen real-estate to mitigate unnecessary scrolling.

Order Confirmation
Rate Your Experience
- Users are prompted with a selection of 5 emotions ranging from angry/sad to very happy for rating how their tableside experience was.

75 Years+ Combined Restaurant Experience

Custom app development solutions for restaurant and hospitality chains.

At any time you may contact us with questions about project updates, new scopes of work, and fast-track features. We can build out anything you require and/or desire. Need extra functionality and feature sets? Are resources tight? We can help with DineEngine Modular Packages, Digital Asset Packages, and Administrative Support Packages.

For DineEngine Project information, please contact Director of Product Operations Josh Phillips at 800-338-8102 x 505 or: jphillips@chepri.com

For DineEngine Packages information, please contact Director of Business Development Keith Garrard at 800-338-8102 x 509 or: kgarrard@chepri.com

Ashley Greathouse
Client Success

Ashley has over 15 years of customer service/restaurant experience and a Bachelor's degree in Integrated Mathematics. She started her career in restaurants at the age of 15 working her way up to general manager of a local 3-unit fine dining bistro. Ashley's empathetic nature towards restaurant owners, operators, and service teams makes her great at understanding our customers and setting them up for success.

Keith Garrard
Business Development

Starting with flipping burgers at the Columbus Zoo Amusement Park at age 15, Keith has experienced a lot in the restaurant & hospitality industry. Dishwasher, busboy, bellman, fry cook and bartender to name a few for several casual dining brands. In the last 15 years, he has applied those guest-centered approaches to custom technology software for learning, training, operational improvement, and guest ordering experience solutions.

Josh Phillips
Operations

Josh has worked in the restaurant & hospitality industry for over 20 years. During that time, he played a pivotal role in the opening of four independent, distinct concepts, and the rebranding of several others, overseeing projects from foundational construction to POS implementations. Josh has specialized in managing vendor relationships, with a focus on the overall improvement of goal efficiency to meet objectives resulting in profitable outcomes.

Your Team

We are a technology company that prides itself on great service, quality products, and best-in-class development. Our mission is to leverage technology to help restaurant brands succeed in an ever-changing digital landscape.

Staff Facing Apps   60%

Guest Facing Apps   80%

Vendor Integrations   90%
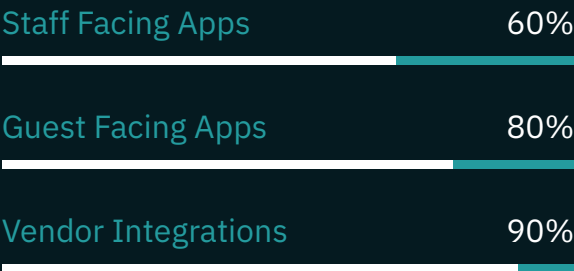
Data connectivity utilizing your favorite third-party restaurant vendor API.

Your brand should be able to mix and match your favorite third-party API or data service to stay competitive. Chepri® can leverage technologies from facial recognition to payment processing to provide a restaurant's digital users with expanded functionality and enhanced features. Therefore, seamless third-party integrations can be key to successfully improving your digital guest experience.

Mash your favorite APIs or data sources into a powerful suite of tools for customers and employees alike to produce innovations that give your restaurant brand a competitive advantage. Then, with full restaurant vendor API integrations, you can offer the greatest customer experience while making life easier for yourself, your managers and the entire team.

Produce seamless applications with no friction.

From headless CMS and digital asset management to loyalty data, bring a frictionless experience to your users.

Utilizing new or existing third-party vendor API integrations is possible with Chepri.

Chepri provides technology services to restaurants who want to connect a third-party datapoint to any interface, display, or device. We also offer custom API development for restaurants looking to establish their own unique, fully integrated software solution.

Choose from some of the top vendor partner connectors to get your next application up and running quickly.

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Contact Chepri® today to find out how we can help your brand build an experience your guests will love.

CHEPRI

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